



NNEAE MULTI-LEVEL RECOGNITION AND AWARD STRUCTURE

2018 Awards Cycle (revised September 2017)



Level	Team Excellence	Profile Recognition	Bronze: Commitment Recognition	Silver: Achievement Recognition	Gold: State Quality Award	
Recognition Overview	Work Teams, Project Teams, or Committees within an Organization. Evaluates a team project based on Team Excellence Award Criteria	Organizations that demonstrate a foundation for quality and performance excellence	Organizations that demonstrate the processes that commit to quality and performance excellence at the <i>basic level</i> of the Baldrige Criteria	Organizations that demonstrate achievement of quality and performance excellence at the <i>overall level</i> of the Baldrige Criteria	Organizations that demonstrate quality and performance excellence leadership in New Hampshire, Maine, or Vermont at the <i>multiple</i> level of the Baldrige Criteria	
Application	Submission of PowerPoint w/ speaker notes or MSWord document describing project	Submission of Organizational Profile (OP) and Baldrige-based action plan. 10 page maximum Clarification cycle; no site visit.	Submission of OP (5 pages) and response to all Criteria Items at the <i>Basic level</i> (15 page max). Clarification cycle or Site visit optional	Submission of OP (5 pages) and response to Criteria Items at the <i>Overall level</i> (35 page max). Site visit recommended	Submission of Organizational Profile (5 pages) and response to Criteria at the <i>Multiple</i> level (50 page max). Site visit required.	
Award/ Recognition Determination	Panel of Judges using Northern New England Team Excellent Award (NNETEA) Criteria	Applicants applying at the Silver, Bronze, or Profile Levels may be recognized at the level applied for, at a lower level, or not at all. This determination is made by the Examiner Team and NNEAE Executive Director using the <i>NNEAE Criteria for Assigning Award Levels</i> . Applicants applying for the Award (Gold Level) may be recognized at the Silver or Bronze level based on the determination of the Panel of Judges using the <i>NNEAE Award Level Criteria</i> .			Panel of Judges using <i>NNEAE Criteria for Assigning Award Levels</i>	
Method of Feedback	Written feedback	Written feedback report of strengths and opportunities for improvement based on the NNEQA Criteria. An on-site feedback review (optional) may also be arranged.			Written feedback report. Optional on-site feedback review	
	See www.NNEAE.com for more information on the Team Excellence Award (NNETEA).	NNEAE feedback and recognition at these levels can also be achieved by completing a formal, Baldrige-based self-assessment and submitting the results along with an Organizational Profile and Action Plan. Application fee may be packaged with self-assessment fee if both are performed by the NNEAE.				
Application Fee* Workforce = total FTE employees + contractors	# Workforce <50*	\$350	\$ 300	\$ 600	\$1000	\$2000
	< 250	\$350	\$ 600	\$1800	\$3000	\$4000
	250 +	\$350	\$1000	\$3000	\$5000	\$6000
All Application fees include \$150 non-refundable eligibility determination fee due with <i>Intent to Apply & Eligibility Form</i> . Site Visit fee and expenses are additional and negotiated prior to a Site Visit. The Site Visit Fee is typically equivalent to the Application fee. *K – 12 Non-profit Education organizations are charged at the <50 employee level.						
Fee Includes	Applicants at all levels receive 1 complimentary Examiner or Team Excellence Judge training seat and 2 seats at the annual recognition ceremony.					
Deadlines	Intent to Apply	September 29, 2017 (with \$150 nonrefundable eligibility and application fee)				
	Application	November 1, 2017 (with remainder of Application Fee)				
Eligibility for Recognition or Award	Organizations that meet the eligibility requirements on the next page may apply for recognition annually and be recognized at the Profile, Commitment, or Achievement Recognition levels multiple times. An organization that receives the Quality Award (Gold) may apply for feedback, but is ineligible to receive the Award for three (3) years. If an organization does not meet the requirements of the Award or Recognition level applied for, it may be offered the option for recognition at a lower level. The NNEAE reserves the right not to repeatedly recognize an organization that does not demonstrate performance improvement.					
To apply, or for more information, contact the Northern New England Alliance for Excellence						
www.NNEAE.com or www.GSQC.com		info@NNEAE.com or info@GSQC.com		(603) 223-1312		

NNEAE RECOGNITION AND AWARD PROGRAM OVERVIEW

The Northern New England Alliance for Performance Excellence (NNEAE) Quality Recognition and Award Program recognizes organizations in New Hampshire, Maine and Vermont for Performance Excellence. The program is based on the Criteria established in the prestigious Malcolm Baldrige National Quality Award. The *Northern New England Team Excellence Award (NNETEA)* is based on ASQ's International Team Excellence Award. Details on the NNETEA process can be found on www.NNEAE.com under the *Services* banner.

Award and Recognition Criteria: The 2018 *State Quality Award* (Gold), *Achievement Recognition* (Silver), and *Commitment Recognition* (Bronze) use the Malcolm Baldrige National Quality Award (MBNQA) 2017 - 2018 Criteria For Performance Excellence and includes the Health Care Criteria and Education versions of the Criteria. The *Profile* levels is based on a subset of this Criteria. There is no limit to the number of organizations that may be recognized at any level.

Why Apply? The NNEAE Quality Recognition and Award Program is a cost effective way to gain an unbiased, comprehensive, external perspective on your organization's strengths and opportunities for improvement towards meeting *its goals*, including how to improve the bottom line. In addition, State and Region-wide recognition demonstrates commitment to high performance based on the nation's highest award for organizational excellence and may provide a competitive advantage.

Eligibility Requirements: Any business or organization that has been operating in New Hampshire, Vermont, and/or Maine for at least one (1) year may submit an application.

2018 Recognition/Award Schedule

Note: *Team Excellence Award* Applications are accepted at anytime during the year

INTENT TO APPLY BY APPLICANT	SEPTEMBER 29, 2017
APPLICATION DUE	NOVEMBER 1, 2017
REVIEW OF APPLICATIONS BY EXAMINERS	NOVEMBER 1, 2017 TO MARCH 30, 2018
SITE VISIT (IF APPLICABLE)	BETWEEN MARCH 1 AND APRIL 30, 2018
FEEDBACK REPORTS DELIVERED TO APPLICANTS	BETWEEN APRIL 1 AND MAY 31, 2018
FORMAL RECOGNITION CEREMONY	MAY/JUNE 2018

Application Review: Baldrige-based Recognition and Award Applications are reviewed and evaluated by members of the Board of Examiners and the Panel of Judges who have extensive professional experience and receive extensive training on the Baldrige Criteria. Examiners are assigned to applications taking into account the nature of the applicant's business and the expertise of the Examiners. Assignments are made in accordance with strict rules regarding conflict of interest and confidentiality.

Stage 1: Independent review and evaluation by at least two Examiners (minimum of four examiners for Gold Award level applications)

Stage 2: Consensus review and evaluation by at least two Examiners (four at the Gold level)

Stage 3: Site visits to applicants by the Examiners (if applicable). Examiners complete Feedback Reports

Stage 4: (Gold only) Judges' review applications and feedback for selection of recipient(s).

Feedback Reports and on-site feedback review (if applicable) provided to applicants

The purpose of the Site Visit is for Examiners to verify and clarify their evaluation of the application. Site Visits vary in length from 1-3 days depending on the application level and size of the organization. A site visit is mandatory at the Award (Gold) level.

Examiners and Judges receive no funding for reviewing applications or conducting site visits. An administrative fee and Examiner Site Visit expenses such as travel and lodging are paid by applicants and/or provided by sponsors of NNEAE. This fee and expenses are negotiated with the applicant prior to the site visit.

Feedback to Applicants: All applicants receive a feedback report at the conclusion of the Application Review process. The feedback report is based upon the information in the application and results of Site Visits, if conducted. The reports identify those areas of the application which the Examiners viewed as strengths and opportunities for improvement of the applicant's organization relative to the Award or Recognition criteria.