



GSQC Assessment

Gain Information to Accelerate Performance
Excellence in Your Organization



The Granite State Quality Council (GSQC) offers a variety of facilitated and web-based services that assess your organization's progress towards Performance Excellence and prioritize the most beneficial next steps. GSQC Assessment services are affordable and provide organizations critical information for:

- Strategic planning
- Accelerating performance improvements
- Workforce engagement
- Establishing a common focus on organizational strengths and opportunities for improvement

Are We Making Progress: a quick and easy-to-use introductory tool to assess your organization's performance and learn what you can improve. Available in both hard copy and as a customizable electronic tool. *Cost:* survey tool is free complements of the Baldrige Performance Excellence Program; additional support services available from the GSQC.

Organizational Profile: developing a Baldrige-based Organizational Profile creates a foundation for any performance improvement initiative. It helps to identify potential gaps which may impact progress and create a common focus on what is most important for sustained success. The GSQC can support your organization in developing and/or assessing your Organizational Profile. *Cost:* Organizational Profile questions and quick assessment are free; more extensive support available.

Baldrige Express: a web-based, easy-to-read self-assessment based on a Likert maturity scale. The Express is recommended for organizations just beginning a formal improvement process to identify gaps and areas to improve. The Express gives all employees an opportunity to get involved in the assessment process.

Baldrige Explorer: a web-based, comprehensive self-assessment based on a Likert scale with behavioral anchors for a more accurate scoring and reporting process. The Explorer is preferred by organizations who have experience in the improvement process and want more in-depth feedback on progress and next steps.

Baldrige Express and Explorer are provided in partnership with the National Council for Performance Excellence (NCPE). NCPE is internationally recognized for providing innovative tools to assess organizational performance. *Cost:* starts at \$2000

Facilitated Workshops: The GSQC can custom design and facilitate interactive Baldrige-based assessments to meet your organization's needs. Contact us to learn more.

For more information and pricing, contact the Granite State Quality Council

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