



## Granite State Quality Council/ ExcellenceNorth Alliance



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The GSQC/ENA **Examiner Training Program** is closely aligned with the Baldrige Performance Excellence Program's training which is nationally recognized as a leadership development program by *Leadership Excellence* magazine. It is available to anyone living or working in New England or New York. This training is part of GSQC/ENA's Baldrige-based Awards and Recognition Program and can also be taken as training only to improve your organization or enhance your career.

Described as "...one of the best experiences that one can have in professional life." and a "mini-MBA", our annual Examiner Training program teaches how to use the Baldrige Criteria for Performance Excellence to evaluate an organization's processes and results to determine the strengths that are contributing to Mission and Goal achievement and the gaps that are preventing this achievement. It combines case study work and group learning to build a deep foundation for evaluating, building, and leading successful organizations. In addition, completion of Examiner Training qualifies participants to serve as Award Examiners in New England or other states throughout the country.

**Details:** We are delighted to be at the forefront of Examiner Training curriculum in 2019. This training features short, online, recorded modules that can be completed at your convenience and that build towards a one-day, face-to-face session in the Fall. This final day reinforces learning from the modules using discussion and small group exercises. The online modules are supported by facilitator feedback and interaction. They include assignments that will build on each other using a written case study and the Baldrige Excellence Framework. The Framework defines our national standard for Organizational Performance Excellence and is the basis for the Malcolm Baldrige National Quality Award.

**Schedule:** Registration is open and closes in early August. Online modules and facilitator support are available starting in August. The online portion of the curriculum (including assignments) will take approximately 30-40 hours to complete. The final one-day face-to-face training day is scheduled for *October 16<sup>th</sup> in Concord NH*. Other final classroom days may be scheduled on different days/locations as available.

**Cost:** (much less than an MBA course!)

- Participants who commit to the full examiner process, including the potential to evaluate an award application in New England or one of our other partner states. This involves a substantial time commitment spread over 2-5 months and greatly enhances the learning and knowledge.
  - \$250 for **New** Examiners and those who have not completed this training in the past 2 years.
  - \$195 for Examiners who have successfully completed this training in the past 2 years.
- \$675 for those who want the training without further commitment to the evaluation process.

**Questions:** For more information, questions, or to discuss registration options contact GSQC/ENA Executive Director Anne Warner ([anne@gsqc.com](mailto:anne@gsqc.com) or 603-321-1046).

**Registration Link:** <https://conta.cc/2Xn1g6S>

The GSQC is now known as ExcellenceNorth Alliance (ENA). This new name reflects our core competency of expertise and ability to customize the Baldrige methodology and other systems approaches, enabling organizations to sustainably thrive. Our Corporate Sponsors include:

